

# The Benefits of Public Health Accreditation

*Insights from Local Health Departments*

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# Moderator & Panelists



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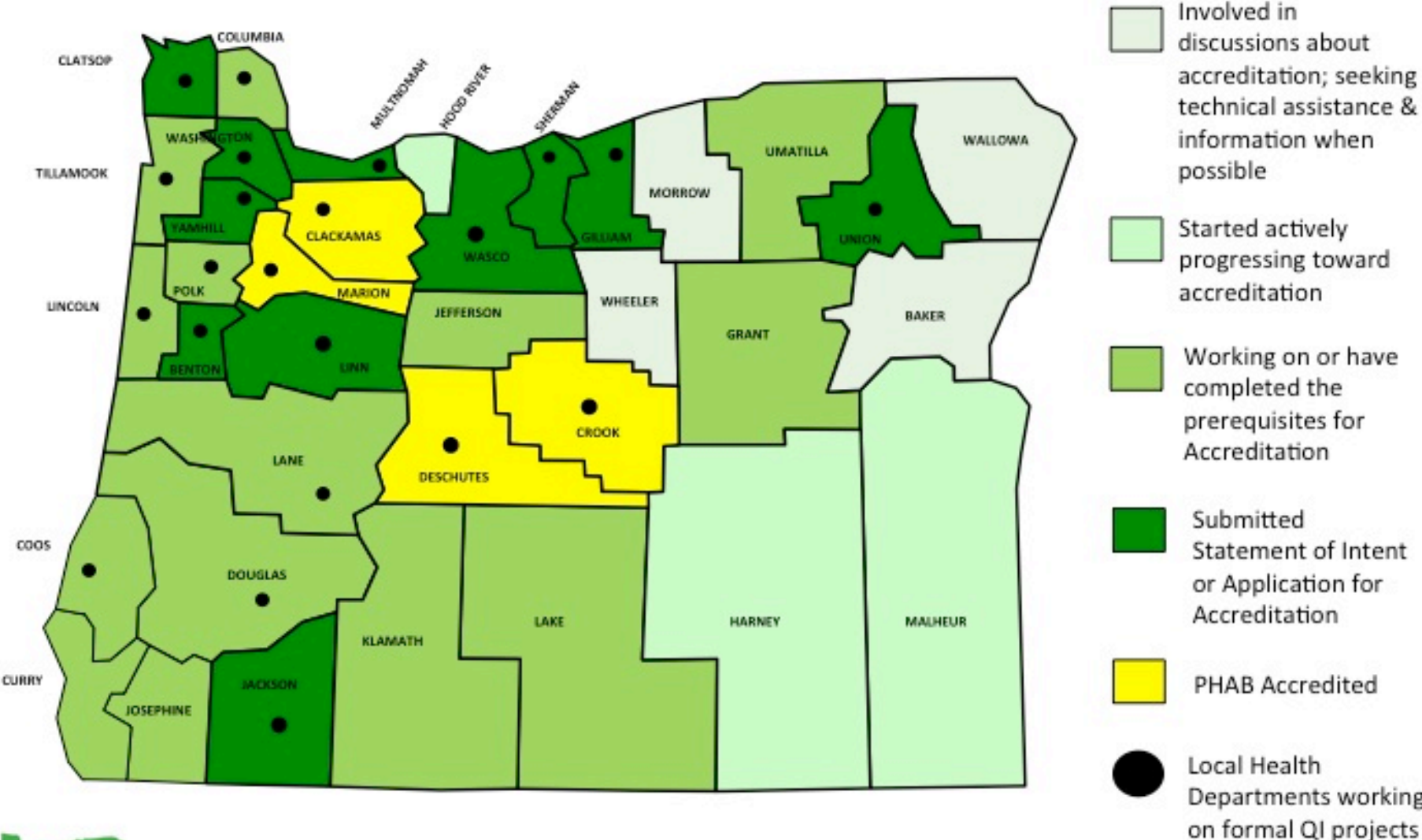


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# Local Accreditation Readiness 2014



Current as of September 2014 based on status updates and surveys conducted by CLHO. Please Note: this may not represent all health department progress toward accreditation as accreditation readiness evolves quickly.

# Clackamas County Public Health Division

## Benefits

- Enhanced capacity to make improvements that show the value of agency
- Assisted in the development of the performance management system and quality improvement efforts
- Staff and leadership were able to see the results of their great work

# Marion County Health Department

## Benefits

- Increased communication with our Board of Commissioners
- Support and recognition from leadership and partners
- Reinforced the good work we do and affirmed all the hard work put into the accreditation process



# Deschutes County Health Services

## Benefits

- Affirmed our strengths
- Staff at all levels felt a sense of pride and ownership over the process
- Increased partnership engagement throughout the process
- Validated our effectiveness with our County Leadership and with our community



# Crook County Health Department

## Benefits

- Improved public health practice
- Engaged community partners
- Assisted with the implementation of the Performance Management System
- Leadership (County Commissioner) support



# Lessons Learned from the Accreditation Process

- Consistent and clear communication was key in collecting strong documentation
- Leadership buy-in was essential
- Preparing staff and managers for the site visit was helpful in gaining everyone's confidence and excitement
- The entire team is important to the process
- Action Plan – It helped!
- Back-up plans
- Small Department challenges during the site visit
- Core final review team added consistency in document selection and presentation
- Staff submitting the documents and doing the work must be involved in the site visit interviews
- Start early, meet often
- Truly delegate to all program/staff at all levels--it pays off with their involvement and with the reviewers.





Questions?